

COVID-19: INFORMATION AND RESOURCES FOR COMMUNITY HEALTH WORKERS



During these uncertain times, Community Health Workers (CHWs) are desperately needed frontline workers to bridge the gap between healthcare delivery and marginalized communities. Now especially, communities need support, guidance and access to information to protect their health and wellbeing. The **Georgia Community Health Worker Advocacy Coalition** created this resource for CHWs serving in Georgia, to supplement the robust list of information provided by the National Association of Community Health Workers. We will monitor developments and update this resource as necessary.

LOCAL RESOURCES AND INFORMATION FOR YOUR CLIENTS

As a result of this unprecedented crisis, communities around Georgia are facing increased uncertainty around housing, power bills, debt management, among other things. See the list of resources below from state agencies and local nonprofits for guidance about how to help your clients protect their health, housing, finances, and more.

- **Healthcare, Finances, and Housing:** COVID-19: Information and Resources for Consumers (Georgia Watch)
- **Healthcare Coverage and Access:** COVID-19: Your health, coverage, and care (Georgians for a Healthy Future)
- **Healthcare Access and Public Safety:** COVID-19 Hotline and Guidance (Georgia Department of Public Health)
- **Housing, Unemployment, Food Help:** COVID-19 Resource List (Georgia Legal Aid)
- **English as a Second Language:** COVID-19 Community Resources (Center for Pan Asian Community Services)
- **Internet and Broadband Access:** COVID-19 Internet Access Resources (Georgia Department of Community Affairs)
- **Family and Children:** COVID-19 Family & Community Resources (Voices for Georgia's Children)
- **Mental Health Access:** Mental Health & COVID-19 Resources (Mental Health of America of Georgia) and Phone Resources for Support in the COVID-19 Crisis (National Alliance of Mental Health - Georgia)

PLATFORMS FOR VIRTUAL COMMUNICATION

COVID-19 has changed the way we all communicate and stay in touch, in light of the Centers for Disease Control's guidelines around social distancing. The following is a list, albeit not exhaustive, of widely-used free platforms that enable video conferencing with families. Discuss options with your employer to determine which platform may suit your needs.

Some widely-used platforms include:

- **Skype iOS**
 - Available on iOS and Android
 - Free to use on wifi, but cellular data charges may apply otherwise
- **Google Hangouts**
 - Available on iOS and Android
 - Free to use but all parties must have Google accounts
- **Zoom**
 - Available on iOS and Android
 - Free to use on wifi, but cellular data charges may apply otherwise
- **FaceTime**
 - Available on iOS only
 - Free to use on wifi, but cellular data charges may apply otherwise
- **WhatsApp**
 - Available on iOS and Android
 - Free to use on wifi, but cellular data charges may apply otherwise

All these platforms come with privacy risks that should be taken into consideration before using them. Consult with your employer to determine which platform is most suitable for your use with clients. If your client lacks access to the internet, please check with the **Georgia Department of Community Affairs** to explore their options.

NATIONAL RESOURCES

For a detailed list of national resources and information for CHWs, please visit the National Association of Community Health Workers **here**.

The Georgia Community Health Worker Advocacy Coalition will continue to monitor these resources and will update them as new information becomes available.