As the state’s leading consumer advocacy organization, GEORGIA WATCH works tirelessly to protect and inform consumers so all Georgians prosper and communities thrive. We seek to break down barriers and ensure access to opportunities and resources for all Georgians.

**HIGHLIGHTS**

- Protected and defended important *energy saving programs* to help struggling Georgia Power customers manage their utility bills;
- Championed *low-income energy assistance programs* for electric and gas customers;
- Created the *Georgia Identity Theft and Cybercrime Coalition* and produced resources to help consumers learn how to minimize their risk of becoming victims of cybercrimes;
- Worked with the Georgia Department of Public Health to grow the *Community Health Worker Advocacy Coalition*.

**EDUCATING GEORGIANS**

Hosted over **15** workshops across the state on utilities and power bills, financial protection, and healthcare

**CONSUMER EDUCATION MATERIALS**

78% MORE PRODUCED COMPARED TO 2018

**ASSISTING GEORGIANS**

THROUGH OUR CONSUMER HOTLINE, WE HELPED OVER **100** GEORGIANS!

Most consumers asked about... Utilities, 30%

Most healthcare questions centered on... Surprise billing, 22%

Healthcare questions...
Among our most popular posts, the top 3 were related to healthcare and the Public Service Commission rate case!

131,641 Twitter Impressions

193% increase in social media likes...

WE GAVE OUR WEBSITE A FULL MAKEOVER!

We appreciate our generous Consumer Champion Celebration sponsors for their support of our work on behalf of Georgia’s consumers.

We published 41 NEWSLETTERS ...and were featured as experts in the news 58 TIMES Consumer Energy & Plant Vogtle were covered most!

ENGAGING GEORGIANS

We published 13 public comments and letters, advocating for greater protections for Georgians

ADVOCATING FOR GEORGIANS

CELEBRATING CONSUMER CHAMPIONS

Consumer champions pictured above (left to right): Harry Samler of Better Call Harry CBS46, Iris Harris of Fayette Senior Services, Jannelle Williams of Annie E. Casey Foundation, and Rep. Sharon Cooper